

# YOUR PRACTICAL GUIDE TO BUDAPEST PUBLIC TRANSPORT

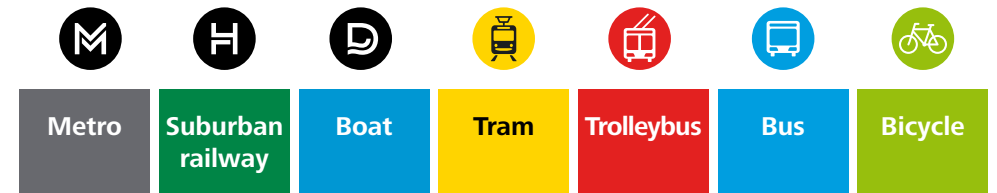


# WELCOME TO BUDAPEST

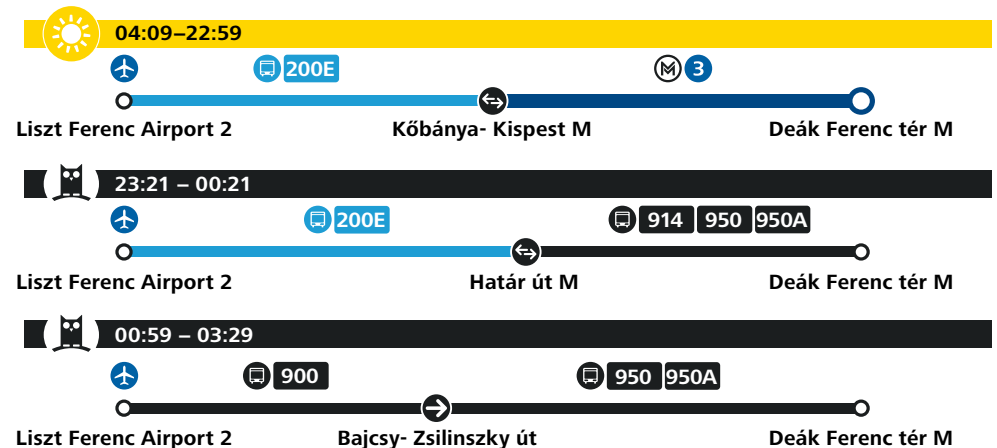
BKK Centre for Budapest Transport is the mobility manager of the Hungarian capital whose main tasks, besides organising public transport services, are to meet and dynamically coordinate travel demand of the different transport modes and to coordinate the implementation of developments on behalf of the Municipality of Budapest. BKK's key objective is to provide intermodality between the different transport modes along with the information required for journey planning.

BKK orders public transport services – such as tram and bus lines – from the different service providers, plans the transport network, sells and inspects tickets and passes and also provides passenger information.

As the activities of BKK are quite diverse and extensive, practically everybody who participates in some form of transport is a customer of BKK: Budapest residents as well as visitors from abroad or from other parts of Hungary using public transport or walking, riding a MOL Bubi bike or driving.



## AIRPORT – CITY CENTRE



# PUBLIC TRANSPORT IN BUDAPEST

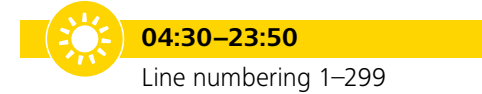


- World Heritage **metro line M1**, the oldest underground railway on Continental Europe was constructed in 1896. The line starts at Vörösmarty tér in the city centre and runs underneath Andrassy út serving the Opera, Hősök tere (Heroes' square) and Városliget (City Park).
- Metro line M2** connects Déli pályaudvar in Buda and Örs vezér tere in Pest through the City centre in an east-west direction. A major train station, Keleti pályaudvar, is located along this metro line.
- Metro line M3** runs between Újpest-Központ and Kőbánya-Kispest stations on the Pest side of the city. Nyugati pályaudvar train station, Népliget national and international bus terminal as well as Kőbánya-Kispest station, where Bus 200E arrives from Liszt Ferenc International Airport, are located along this line.
- Metro line M4**, the newest metro line in Budapest with spacious stations, connects Kelenföld Railway Station in South Buda and Keleti Railway Station. The Great Market Hall at Fővám tér and Gellért Thermal Bath are served by this line.



**Hév (suburban railway)** lines serve metropolitan areas of Budapest. Line H5 will take you to charming Szentendre and the Danube Bend, to Aquincum with its Roman ruins and to Óbuda Island, the venue of the popular Sziget Festival. Line H6 connects the southern suburbs with a terminus in Ráckeve, on the southern tip of Csepel Island while Line H7 operates within Budapest city boundaries only and provides the city-centre connection for Csepel (District 21). Line H8 and H9 run in an easterly direction from the city and terminate at Gödöllő, known for its Royal Palace, and Csömör, respectively. Extension tickets are required for the route sections outside of the city boundaries, which are not covered by your tickets, travelcards or passes.

## Average daytime operation:

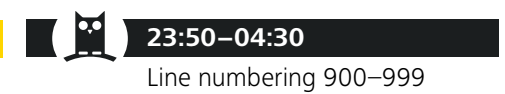


The wide-ranging Budapest **bus** network of more than 200 lines provides frequent access to the city centre from almost anywhere within and outside of the city. Express services that do not serve all stops on the route are available to some areas. More than half of the fleet are accessible, low-floor vehicles. On some services the front-door boarding only policy applies as indicated by a pictogram on the timetable at the stop.



The **tram** network is one of the most extensive ones in Europe and the yellow vehicles form a typical part of the Budapest cityscape. Lines 4 and 6 serve the busiest tram route in Budapest along the Grand Boulevard. Tram lines 1 and 3 are also among the key lines while the interconnected tram network in Buda provides direct links between different areas of that part of the city. One of the most beautiful tramlines in the world, tram 2 runs on a picturesque route along the river Danube in Pest. Line 2 along with lines 19 and 41 are significantly important for tourists.

## Average night-time operation:



**Night bus** services run through the night until regular service resumes at dawn. Separate schedules for night and day buses are posted at the relevant stops. A major hub for night bus lines is Astoria. Boarding at night is possible only through the front door on single buses while ticket inspection is carried out at every door on board articulated vehicles. Additionally, tram 6 operates all night on the Grand Boulevard.





The red **trolleybuses** serve the inner city on the flat Pest side of the city and the Zugló area. A fleet of more than 100 environmentally friendly, quiet and electrically powered vehicles greatly contribute to the reduction of air pollution in the densely populated parts of the city.

# TICKETS AND TRAVELCARDS







### Tickets

 <b>Single ticket</b> <b>HUF 350</b>	 <b>Single ticket bought on spot</b> <b>HUF 450</b>	 <b>Transfer ticket</b> <b>HUF 530</b>	 <b>Short section metro ticket for up to 3 stops</b> <b>HUF 300</b>	 <b>Block of 10 tickets</b> <b>HUF 3 000</b>
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### Travelcards

 <b>24-hour Budapest-travelcard</b> <b>HUF 1 650</b>	 <b>24-hour group Budapest-travelcard</b> <b>HUF 3 300</b>	 <b>5/30 BKK-travelcard</b> <b>HUF 4 550</b>	 <b>72-hour Budapest-travelcard</b> <b>HUF 4 150</b>	 <b>Seven-day Budapest-travelcard</b> <b>HUF 4 950</b>
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## SELECT YOUR TICKET — QUICK OVERVIEW

-  **For a few trips or for an indefinite period**  
Use single or transfer tickets
-  **Unlimited travel for 24 hours for one person**  
Use the 24-hour travelcard
-  **Unlimited travel for 24 hours for a group (up to 5 persons travelling at the same time)**  
Use the 24-hour group travelcard
-  **Unlimited travel for one person on 5 days of your choice within a 30-day period**  
Use the non-transferable 5/30 BKK 24-hour travelcard
-  **Unlimited travel for 72 hours (3 days) in a row**  
72-hour travelcard
-  **Unlimited travel for a whole week**  
Use the Budapest-weekly travelcard

# VALIDITY OF TICKETS AND PASSES

Single tickets entitle passengers to one uninterrupted trip on the whole length of the line, but on the suburban railways only within the city boundaries. With the exception of travelling on the metro network, single tickets do not allow changes between lines. Tickets are valid for 80 minutes (120 minutes on night services) after stamping.

## HOW TO VALIDATE YOUR TICKET



### Tickets

Tickets (except for suburban railway, boat and ferry tickets) need to be validated by stamping or punching prior to the start of travel on metro lines M1, M2, M3 and M4, on other vehicles – on suburban trains within Budapest – immediately after boarding or departure. Boat and ferry tickets are validated by the crew while suburban railway extension tickets require no validation after purchase.



### Travelcards and passes

Travelcards and passes require no validation after purchase and allow unlimited trips within the indicated validity period.



### Metro stations

The validating machines located at the entrance of metro stations stamp the starting time of your trip onto your ticket.



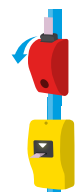
**Trams, trolleybuses, buses and suburban railway trains have two types of validators:**

#### 1. Red, manual validators

Please insert your ticket into the opening on top and punch it by pulling the black frame of the slot towards you.

#### 2. The orange- or yellow-coloured electric devices

Please insert your ticket into the opening on the front for automatic validation. A light indicates on the front of the machine if it is operational



## IMPORTANT!



If you cross the city boundaries by suburban railway or a regional bus service, please remember to purchase an extension ticket or a metropolitan area single ticket as Budapest-passes are valid only within the city on the suburban railways and regional buses. Single tickets, on the other hand, are valid on the full length of lines even if they leave the city and serve the metropolitan area.

# TICKET AND PASS SALES POINTS



## BKK customer service centres

services: ticket and pass sales, issuing of pass IDs, public transport information, bankcard payment, MOL Bubi public bike-sharing assistance

## BKK ticket offices

services: ticket and pass sales, issuing of pass IDs, bankcard payment

## BKK ticket vending machines (TVMs)

services: ticket and pass sales, bankcard payment, most machines accessible 0–24, direct voice link to customer service



### What types of tickets and passes are available from the TVMs?

Most types of tickets and passes are available for purchase. Machines can also issue VAT invoices if requested. TVMs are easy to use as they feature touchscreens and multilingual menu systems.



### What payment options are there?

TVMs accept coins, banknotes, conventional and also contactless bankcards and return change in the form of both coins and banknotes. Please take your banknote within 30 seconds, otherwise the machine will take it back. Bankcards need to be inserted only halfway into the machine; cards are not “swallowed”.



### Where are the ticket vending machines located?

TVMs are installed at the busiest transport hubs, at every metro station and at nearly all suburban railway stations.

PLEASE VISIT THE [BKK.HU/AUTOMATA](https://www.bkk.hu/automata) PAGE TO

- watch the instructional video on the ticket vending machines
- try the machines virtually
- check the locations of customer service centres, ticket offices and TVMs on an interactive map

# REVENUE PROTECTION: TICKET AND PASS INSPECTION



Please buy a ticket or pass before boarding a public transport vehicle.



Revenue protection inspectors wear a **badge and purple-coloured armbands** visibly. When requested by them, please present and hand over your validated ticket, your valid travelcard or pass along with the required ID whose number is indicated on the pass. Please keep your ticket until the end of your trip as the inspectors may ask to check it any time.



If you are not in possession of a valid ticket, travelcard or pass, the inspectors are entitled to issue a **fine** of HUF 16,000 which, if paid on the spot, is HUF 8 000. The sum of the fine will not exceed HUF 8 000 and you must be given a receipt. In case you experience a different procedure, please inform BKK Customer Services without delay either by email to [bkk@bkk.hu](mailto:bkk@bkk.hu) or by calling +36 1 3 255 255.



The following customers are entitled to **free travel**: children before entering primary school, if accompanied by an adult; EU, EEA and Swiss citizens above age 65 as well as blind and hearing impaired persons. Entitlement must be verified in all cases. Please contact BKK customer services for detailed rules on discounts and entitlements.



# TRANSPORT RULES TO KEEP IN MIND



The front-door boarding only policy applies on most bus lines as indicated by a sign "Felszállás az első ajtón". Please validate your ticket as soon as you get on or show your pass or travel document to the driver when boarding and use the rear doors to get off.



Doors will not open automatically on all vehicles. On vehicles with a button next to the door, please push the opener to get on.



On most vehicles, when you wish to get off, please push the stop request („Leszállásjelző”) button near the door well in advance.



Please use the rear doors for getting off from buses and trolleybuses.



Please do not approach the platform edge until the metro or suburban train has fully stopped at the station.



Please stand on the right when riding escalators at metro stations, so as to let other passengers safely pass you on the left.



On board some vehicles, infrared sensors detect if someone or something blocks the door. Please stand clear of the area marked yellow, otherwise the doors will open automatically.



Small pets and dogs in a carry-box travel for free. Larger dogs may travel only muzzled, on a lead and also require an extra ticket or dog pass. We recommend the dog pass if you frequently travel together.



The transportation of bicycles requires an extra ticket or a monthly bicycle pass and is permitted only on the suburban railway (H5, H6, H7, H8, H9), the cogwheel railway (tram 60), bus lines 65 and 165, trolleybus line 77, trams 59, 59A and 59B between the Szent János Kórház and Márton Áron tér stops and also on riverboat lines D11, D12, and D13 as well as on the D14 ferry.



Be polite and nice to your fellow passengers.



Please pay extra attention to your valuables at all times, especially on overcrowded vehicles.



Smoking is strictly prohibited on all vehicles and at all stops.



Consuming food and beverages is prohibited on board vehicles and at metro stations.

# REAL-TIME PUBLIC TRANSPORT INFORMATION



## FUTÁR

With the help of the GPS-based vehicle location system, the FUTÁR (Budapest Traffic Management and Passenger Information System), passengers get up-to-date information on departures, actual vehicle locations and incidental service changes through the displays at the stops and on board vehicles as well as through the online interface. The passenger information displays normally show – in case there is no service disruption — the number and direction (terminus) of the lines and the minutes remaining until the departure of the next vehicle.

Download the FUTÁR app from here:



## Plan your journey comfortably!

Plan your journey online with the FUTÁR map-based journey planner using real-time data. Besides route planning you can track vehicles, service changes and disruptions. Please visit [futar.bkk.hu](http://futar.bkk.hu)

## BKK Facebook

On BKK's Facebook page, real-time service updates are available in addition to general public transport information. [facebook.com/bkkbudapest](https://www.facebook.com/bkkbudapest)

## Put the FUTÁR display into your pocket!

The BKK FUTÁR app uses real-time information on actual vehicle locations to plan a journey, so it will always calculate the fastest and most optimal route, be it for accessible vehicles or cycling.

# PUBLIC TRANSPORT



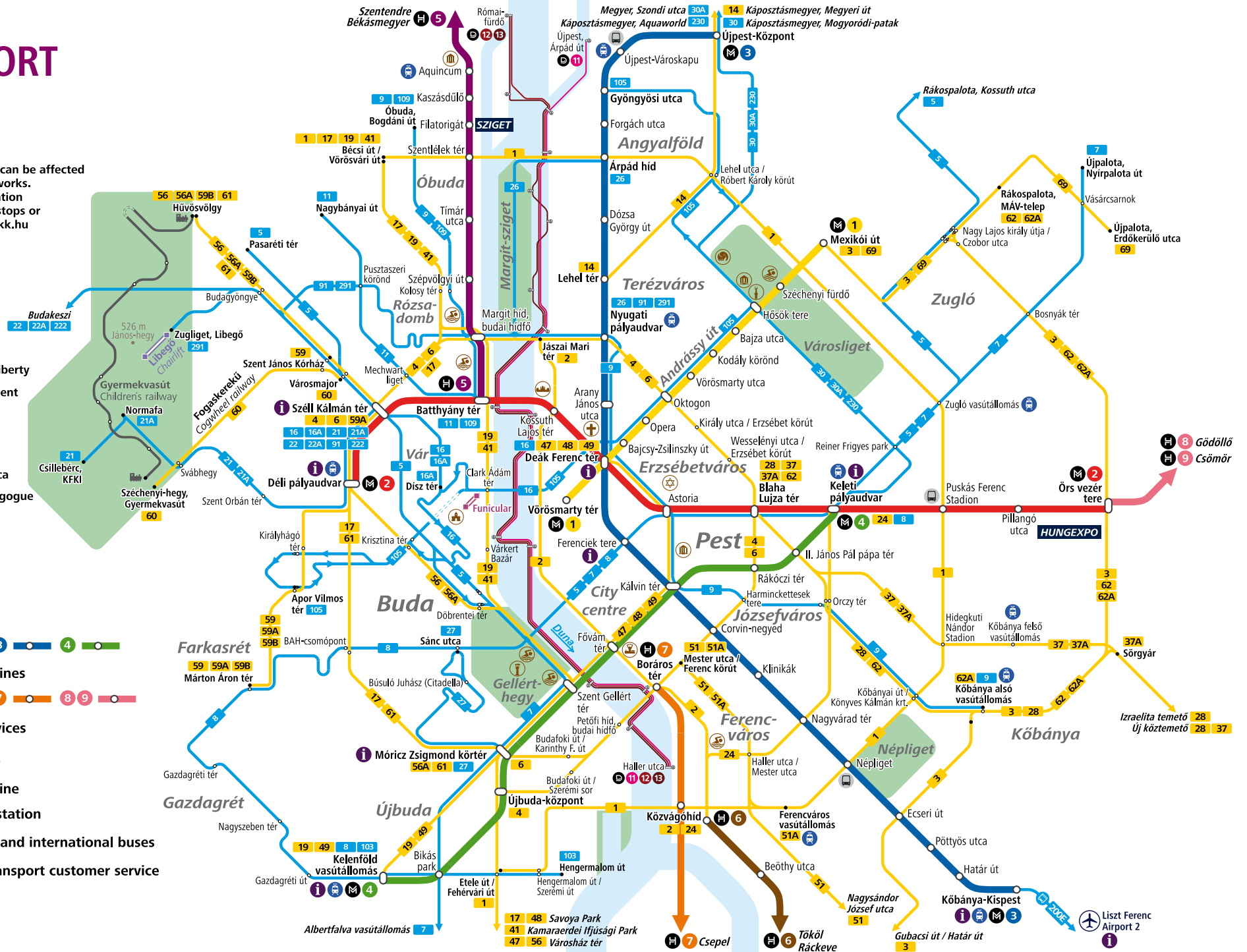
## Attention!

Metro and tram services can be affected by track reconstruction works. Please check the information boards displayed at the stops or visit our website [www.bkk.hu](http://www.bkk.hu)

- Parliament
- Buda Castle
- Citadel, Statue of Liberty
- Millennium Monument
- Zoo
- National Museum
- Great Market Hall
- St. Stephen's Basilica
- Dohány street Synagogue
- Thermal Bath

- Metro lines
- Suburban railway lines
- Boat services
- Tram line
- Key bus line
- Railway station
- National and international buses
- Public transport customer service

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# ACCESSIBLE PUBLIC TRANSPORT IN BUDAPEST



97% of the bus lines running in Budapest are partially or fully accessible meaning that wheelchair users and parents with prams/baby carriages can easily board almost all bus lines.



Each trolleybus line in the Hungarian capital is partially served by modern, low-floor trolleybuses



Tram lines 4 and 6 are fully-, while tram lines 1, 3, 17 and 19 are partially- accessible.



On the metro network, M4 is fully accessible and each M4 station is accessible by lift. On metro line M2, Órs vezér tere station, Pillangó utca station and Puskás Ferenc Stadion station while on metro line M3, Árpád hid and Kőbánya-Kispest stations are barrier free.

## ACCESSIBLE SERVICES ARE INDICATED BY PICTOGRAMS.



Only accessible vehicles are operating on the line.



Partially accessible line.



Wheelchair-accessible lift (at metro station).

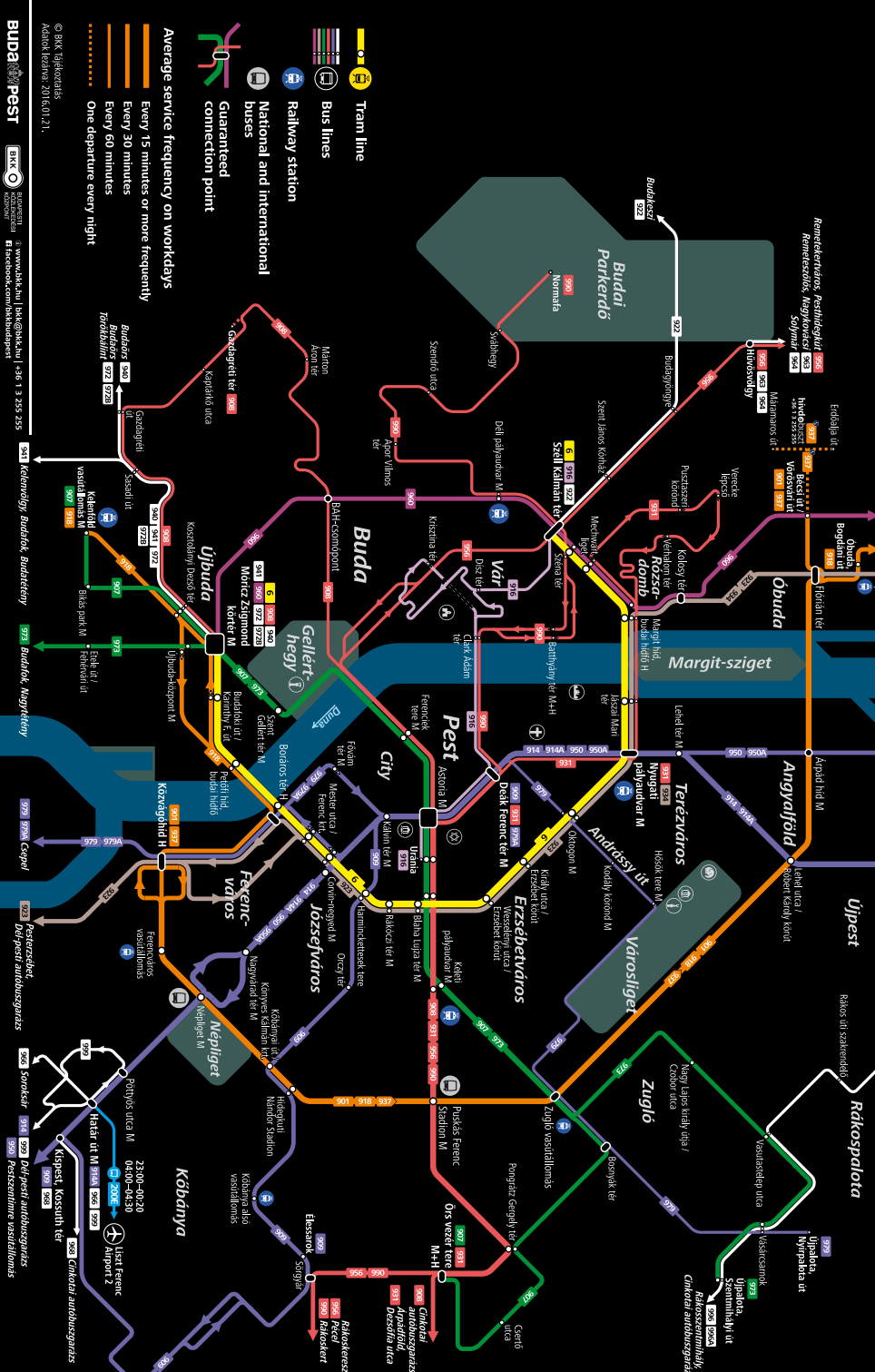


Accessible vehicle or priority seat (for passengers with reduced mobility).



Departure times of accessible vehicles are underlined in the timetable. The BKK FUTÁR smartphone application is capable of planning fully accessible journeys.

## Night transport services





# MOL BUBI PUBLIC BIKE-SHARING SYSTEM



The majority of Budapest tourist attractions are located in the city centre. The fastest and most environmentally friendly transport mode to see the sights is riding a bicycle of the MOL Bubi public bike-sharing system. Terminals are found at 98 points throughout the city. The 1,150 apple-green bikes can be used with a MOL Bubi ticket or pass around the clock, every day of the week. Tickets are available from touchscreen terminals, through the MOL Bubi website at [molbubi.bkk.hu](http://molbubi.bkk.hu) or via the MOL Bubi application, while passes are on sale at BKK customer service centres, online and via the MOL Bubi application. Passes are activated only after a user contract has been signed in person.

■ **1,150** bicycles    
 ■ **98** docking stations    
 ■ **0–24** availability    
 ■ **up to 30 minutes of free cycling** per use after purchasing a ticket or pass\*

**\*In possession of a valid ticket or pass, the first 30-minute period of MOL Bubi bike use is free-of-charge per each hire. Gradually increasing usage fees apply for continuous cycling that goes over 30 minutes.**

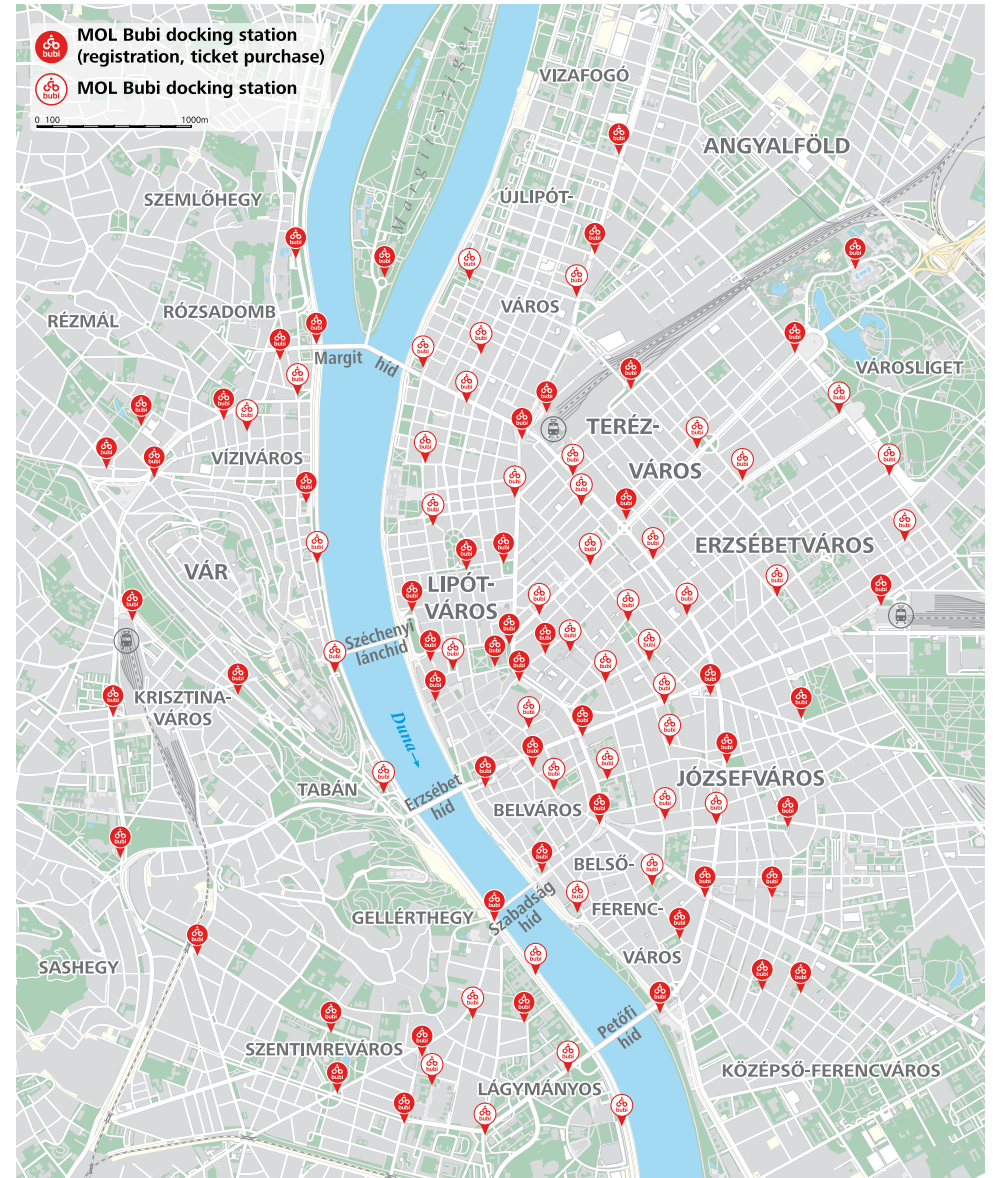
## Tickets

<div style="font-size: 2em; border: 1px solid white; border-radius: 50%; width: 40px; height: 40px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">24h</div> <p>MOL Bubi 24-hour ticket*</p> <p style="font-size: 2em; font-weight: bold; margin: 0;">HUF 500</p> <p>HUF 25 000 deposit</p>	<div style="font-size: 2em; border: 1px solid white; border-radius: 50%; width: 40px; height: 40px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">72h</div> <p>MOL Bubi 72-hour ticket*</p> <p style="font-size: 2em; font-weight: bold; margin: 0;">HUF 1 000</p> <p>HUF 25 000 deposit</p>	<div style="font-size: 2em; border: 1px solid white; border-radius: 50%; width: 40px; height: 40px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">7</div> <p>MOL Bubi weekly ticket*</p> <p style="font-size: 2em; font-weight: bold; margin: 0;">HUF 2 000</p> <p>HUF 25 000 deposit</p>
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\* Ticket validity starts at the time of purchase (day, hour, minute) and expires after 24 or 72 hours or 7 days.

Please check [molbubi.bkk.hu](http://molbubi.bkk.hu) for fares and more information on the terms of use.

# DOCKING STATIONS OF THE MOL BUBI PUBLIC BIKE-SHARING



# SPECIAL TRANSPORT ATTRACTIONS



**Metro line M1**, also known as the Millennium Underground, was the first underground railway on Continental Europe and as such it is of the most significant sights of the Hungarian capital and at the same time it is still an important form of transport. The underground opened in 1896, the year of millennial celebrations commemorating the arrival of the Magyar people to their present homeland in the Carpathian Basin. Franz Joseph, who was both King of Hungary and Emperor of Austria as ruler of the Austro-Hungarian Empire at the time, travelled on the underground in his own imperial carriage. Most part of the line's route runs underneath Andrásy út, the scenic avenue connecting major sights, such as the Opera House and Heroes Square (Hősök tere) and Széchenyi Thermal Bath in the City Park (Városliget). The stations at Vörösmarty tér and along Andrásy út are covered with tiles manufactured at the Zsolnay factory in Pécs, a historic city in South Hungary, and reflect a fin-de-siècle atmosphere, while at the old Deák Ferenc tér station, the Underground Railway Museum tells the story of the past and some of the original, 120-year-old vehicles are on display. At the exhibition installed at the former station, visitors can get a glimpse of the beginning of the last century and can also admire a millennial underground car. Metro line M1 along with Andrásy út became official World Heritage Sites in 2002. More information at: [bkk.hu/kisfoldalatti](http://bkk.hu/kisfoldalatti)



The **Cogwheel Railway** was the fifth of its kind built in Europe and opened on 24 June 1874. The railway transports passengers between the Városmajor park, near Széll Kálmán tér in the heart of Buda, and Széchenyi-hegy in the Buda Hills. The vehicles run on a track of almost 4 km, covering a difference in elevation of 315 metres. The single-track route has bypass-stations to assist the passing of trains coming from opposite directions. The transportation of bicycles is possible on the cogwheel railway in designated cars for the price of a single ticket. More information: [bkk.hu/fogaskereku](http://bkk.hu/fogaskereku)



The original steam-powered **funicular** connecting Clark Ádám tér and Buda Royal Castle was constructed in 1870. This special form of transportation quickly became popular especially with people working in the castle, for whom the funicular was the only comfortable way of getting up castle hill. Unfortunately, the funicular was destroyed during the Second World War. Reconstruction took place only in 1986. The authentically renovated vehicles offer splendid views over the Chain Bridge (Lánchíd), the riverbank and central Pest. Funicular cars "Margit" and "Gellért" run along the almost 100-metre-long track covering a difference in elevation of more than 50 metres. The Buda Castle Funicular is featured on the World Heritage List as one of the elements of the Banks of the Danube. More information: [bkk.hu/siklo](http://bkk.hu/siklo)



On the section of the river Danube within Budapest, scheduled public transport **boats** serve numerous piers located on both the Buda and Pest banks of the river. Line D11 terminates in Újpest, while D12 and weekend-only service D13 operate to Rómaifürdő. On workdays, boat tickets, the different travelcards and also Budapest-passes are valid for boat services, but at weekends only the dedicated tickets for public transport boats are accepted for travel. More information: [bkk.hu/hajo](http://bkk.hu/hajo)



The Buda side of the city is rich in natural beauty. The highest peak in Budapest, János-hegy at 527 metres, and the Erzsébet Lookout Tower are popular tourist destinations. The easiest way to get to the top of the hill is by the picturesque ropeway, the **Chairlift**, which opened in 1970 and continues to transport passengers from Zugliget to János-hegy or the other way round down to the valley, with chairs floating above gardens, trees and rock cliffs. The valley station of the chairlift is best reached by bus 291 departing from Nyugati pályaudvar. Tickets are purchasable from the ticket machines on site. More information: [bkk.hu/libego](http://bkk.hu/libego)

# PUBLIC TRANSPORT MUSEUMS



Several types of trams, trolleybuses, buses, metro cars and suburban trains have served the transport needs of the Hungarian capital's inhabitants over the past 150 years. Two exhibitions await those interested in the vehicles and history of public transport in Budapest. At the **Public Transport Museum** in the quaint town of Szentendre, easily reached by suburban railway from Buda, visitors can get familiar with the development of the Budapest public transport network and can also admire some 60 renovated vehicles. Back in Budapest at the city centre, the **Underground Railway Museum**, situated at the Deák Ferenc tér pedestrian underpass, presents the history of metro transport along with former cars of the first underground railway on Mainland Europe. For more information, please go to: [bkk.hu/en/museums](http://bkk.hu/en/museums)

# PUBLIC TRANSPORT HERITAGE SERVICES



**Vintage** trams – such as an almost 100-year-old wooden-framed vehicle – operate on the most beautiful tram lines (e.g. lines 2 and 61) from spring to autumn. A vintage suburban train departing from Őrs vezér tere will take you Gödöllő, a small town near Budapest, where a famous palace is well worth a visit. From time to time, an old Hungarian-made Ikarus type bus and a refurbished Soviet-made ZiU trolleybus are in service providing much pleasure to heritage and transport lovers. Dedicated heritage transport tickets or passes are required for the vintage lines running at weekends. More information: [bkk.hu/nosztalgia](http://bkk.hu/nosztalgia)

# YELLOW CABS IN BUDAPEST



BKK is responsible for the operation of taxi ranks, the management of service complaints through customer services and the supervision of vehicles and service providers. **Should you have a complaint, please call: +36 1 3 255 255.**

## Fixed fare system

Base fare

**HUF 450**

Distance-based fare  
(Forint/kilometre)

**HUF 280**

Time-based fare  
(Forint/minute)

**HUF 70/min**



All taxis have the same yellow colour, design and signage



Each vehicle is air-conditioned and must be equipped with winter tyres from October to March



Smoking is prohibited in the vehicles as shown by a pictogram on the window



The taxi's engine is at least Euro4 environmental category with low-level pollutant emission



Payment by bankcard is possible in each taxi



Taxi services must be provided by vehicles not older than 10 years.

# HOW TO READ TIMETABLES

**Bus stop icons:** Uránia, Bus stop, Trolleybus stop, Tram stop, Shared bus and trolleybus stop.

**Stop name:** Only one vehicle can serve the stop at one time. Two vehicles can serve the stop at the same time.

**Line number:** 14 Tram, 72 Trolleybus, 16A Bus.

**Line 123A:** Lines indicated with an "A" operate on a route section of the line with the same number.

**Line 23E:** Lines indicated with an "E" operate as an express service with nearly the same route as the regular lines but do not serve all the stops on the route.

**Timetable for Line 72:**

Actual stop	Destination	Route
Actual stop	Stops of the line	
Average journey time measured from the actual stop		
01	Perc	01
02	10, 17, 25, 32, 40, 49, 59	02
03	08, 26, 48	03
04	06, 13, 25, 36, 42, 48, 55	04
05	5, 7 perc	05
06	02, 10, 17, 25, 32, 40, 49, 59	06
07	04, 09, 19, 24, 29, 39, 49, 59	07
08	09, 15, 29, 39, 49, 59	08
09	11, 19, 29, 39, 49, 59	09
10	12, 19, 29, 39, 48, 57	10
11	15, 6, 7 perc	11
12	14, 7 perc	12
13	16, 7 perc	13
14	17, 14, 22, 19, 26, 35, 41, 49, 59	14
15	06, 15, 23, 32, 41, 49, 59	15
16	19, 04, 16, 23, 32, 41, 50, 59	16
17	20, 09, 14, 19, 29, 39, 49, 59	17
18	21, 04, 19, 18, 28, 39, 48, 59	18
19	22, 11, 34, 54	19
20	23, 14, 39, 55	20
21	0	21

**Validity:** Workday timetable during school terms, Workday timetable during school holidays, Monday to Friday.

**Other information:** Front-door boarding only policy applies on the line if it is indicated in the timetable with this sign. Please validate your ticket or present your valid pass to the driver when boarding.

**Legend of additional information concerning the departures:** (Sign: A megállóban nincs a dobozást)

Please find timetables at [bkk.hu/en/timetables](http://bkk.hu/en/timetables)



Please find the locations of BKK customer service centres, TVMs and ticket offices on the interactive maps on [bkk.hu/salespoints](http://bkk.hu/salespoints)

### BKK Customer Service Centres

- M1, M2, M3 Deák Ferenc tér (underpass level)
  - M2, M4 Keleti pályaudvar railway station (underpass level)
  - M2, Déli pályaudvar
  - M3 Ferenciek tere (underpass level)
  - M3 Kőbánya-Kispest
  - M4 Kelenföld vasútállomás railway station (underpass level)
  - M4 Mórích Zsigmond körtér
- Open: 5:30–22:00

### BKK Airport Customer Service Points:

- Budapest Liszt Ferenc International Airport**
- Terminal 2/A arrivals level open: 8:00–22:00
- Terminal 2/B arrivals level open: 9:00–21:00

### BKK Central Customer Service Office: District 7, Rumbach Sebestyén u. 19-21.

- Open:
- Monday, Tuesday, Thursday: 9:00–17:00
  - Wednesday: 9:00–19:00
  - Friday: 9:00–15:00
  - Saturday-Sunday: closed

**All relevant information is available at [bkk.hu](http://bkk.hu) for planning your trip.**

## CONTACT

### BUDAPESTI KÖZLEKEDÉSI KÖZPONT

H-1075 Budapest, Rumbach Sebestyén utca 19–21.

[bkk.hu/en](http://bkk.hu/en)

[facebook.com/bkkbudapest](https://facebook.com/bkkbudapest)

### TIMETABLES AND JOURNEY PLANNER

[bkk.hu/en/timetables](http://bkk.hu/en/timetables)

[futar.bkk.hu](http://futar.bkk.hu)



### BKK INFO – REAL-TIME INFO-PAGE

[bkkinfo.hu](http://bkkinfo.hu)

### CUSTOMER SERVICE 0–24

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KÖZPONT